

## SNWA Actions for 2018

The SNWA meeting on 23 January 2018 was asked to review and prioritise proposed actions arising from the NHW Refresh slide pack. After discussion the following are to be adopted. *Italics* indicates responsible individuals.

Note:

- 1 is Priority to progress now
- 2 is plan to implement during 2018
- 3 needs further discussion and consideration, so deferred to a future meeting

Overall

1. Let's create "NHW: The Surrey Way" based on best practice (slide 6)

Proposed Category 1 Priority

2. Continue the conversion of formerly ACS Coordinators onto ITK. *Martin Stilwell to support Boroughs, coordinated by Development Officer.*
3. Develop Missing Persons capability combining Police alerts and NHW members (slide 8). *Martin Stilwell to lead.*
4. Police could help us to support Police campaigns better (slide 8). *CI Adderley to investigate.*
5. Use ITK to send a positive monthly message to all Coordinators across Surrey, alternating between SNWA Chair and the Police lead SPOC. *Tony Kremer and CI Adderley to put into action.*
6. We should create a public Facebook page for SNWA (slide 12). *Tony Kremer to implement.*
7. Use Social Media to promote our presence and activities (slides 13, 17 etc). *Tony Kremer to develop a detailed plan covering publicity and training.*
8. Boroughs agree to support training in social media (slide 22). *Boroughs to publicise the initiative and identify candidates and venues with good wifi coverage.*
9. Implement SNWA website with good links to Borough contacts. *Martin Stilwell to lead, with input from Boroughs.*

Proposed Category 2 During 2018

10. Develop a Borough by Borough action plan to address urgent needs across Surrey and provide reliable ITK statistics on coverage. Liaise with Police through the SPOCs. *Development Officer to lead.*
11. To tackle hate crime, terrorism, cybercrime/trading standards elder abuse, modern-day slavery, drugs we need better What-To-Look-For guidance (slide 8). *CI Adderley to investigate as part of Information Sharing Agreement.*
12. To support hard-to-reach communities and peer groups, SNWA needs to define a new role: Partnership Officer (slides 8, 23). *Co-optee Martin Cressey to discuss with Officers.*
13. Appoint a SNWA Marketing Officer to identify target audiences and prepare central resources (slides 10, 23). *Officers to identify a candidate.*
14. Plug gaps using Register (slide 14). *Boroughs with support from Martin Stilwell.*
15. Develop guidance on Data Protection under the new law. *Tony Kremer to liaise with National experts.*

Proposed Category 3 Needs further discussion

16. Become the campaigning voice of the residents (slide 11)
17. Build up central resources, and make the case for a new crime prevention caravan (slide 23)